



Liverpool Community Health



NHS Trust



Here to help

Patient Advice and Liaison Service (PALS)

0300 7900 224



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Our Patient Advice and Liaison Service (PALS) works with patients and staff to improve our service by:

- **Offering advice and support to patients, their families and carers**
- **Providing information on LCH services**
- **Listening to concerns, suggestions and queries**
- **Helping to sort out problems quickly on your behalf**

The advice we provide is free and confidential.

Contact us

Monday to Friday (9am to 4.30pm)

Telephone: **0300 7900 224** local rate number
(plus 24 hour voicemail)

Email: csd@liverpoolch.nhs.uk

You can also write to us at:

**PALS, Liverpool Community Health NHS Trust,
2nd Floor, Liverpool Innovation Park, Digital Way,
Liverpool, L7 9NJ**